TALLY SYSTEMS

Windows XP SP2 Impacted Applications Reports

Enclosed are a pair of custom reports and a database update for TS.Census® using Oracle Server. The database update adds a view to the database for use by the custom reports. The reports give you a list of the applications in your environment, and the systems they are installed on, that could be impacted by the Windows XP Service Pack 2 (SP2). The list of applications is based on Microsoft Knowledge Base Article 842242. One report will group your data by the Machine Name and the other will group your data by the software Manufacturer.

This package should be applied only to TS.Census using Oracle Server.

Enclosed files (5):

OraDB.bat	613 Bytes	08/19/2004	WXP SP2 Impacted Apps by Machine Name.rpt	31,232 Bytes	08/19/2004
OraDB.sql	2,416 Bytes	08/19/2004	WXP SP2 Impacted Apps by Manufacturer.rpt	28,672 Bytes	08/19/2004
ReadMe.pdf		08/20/2004			

Applying a database update

These reports required that special database object, called a view, be created. This view allows the report to access the data in the database.

To apply a database update

1) Using a TS.Census Manager connected to the database to be updated, Stop the Inventory Process.

2) Place the bat & sql files in the same directory on a machine that has the Oracle utility SqlPlus.exe.

3) Edit OraDB.bat to access the TS.Census schema. The batch file currently says;

    sqlplus -S NCSystem/tally@TSCOracle @OraDB.sql

    Edit the password (tally) and instance (TSCOracle) to the correct settings.

4) Open a command prompt in the directory where you placed the files in step 1.

5) Execute the batch file such as;

    D:\SQLPlus>OraDB > OraDB.txt

6) When the batch file terminates, open OraDB.txt in NotePad or WordPad and verify that it contains no error messages. If it contains errors contact Tally Systems Technical Support.

7) Using a TS.Census Manager connected to the database that was updated, Start the Inventory Process.

Importing a Report Template into TS.Census Manager

To import custom report templates, you must be an enterprise administrator and be in the Personal Reports container on the Report locator tab. (You do not need to save your report templates in a particular folder; you will be able to browse for them during the import procedure.)
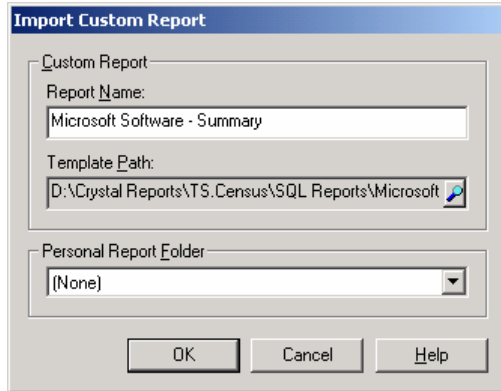
To import a report template into TS.Census Manager

1) In TS.Census Manager, select the Personal Reports container on the Report locator tab (or a folder in that container).

2) Do one of the following to start the import process:

   • Click with the right mouse button and then click on Import Report on the shortcut menu.

- Click on the File menu and then click on Import Report.

Figure 1 – Import Custom Report Dialog

3) Complete the Import Custom Report dialog:

a) In the Report Name box, enter the name you want to give the report. (The name must be unique within a folder.) This name will appear on the Report locator tab as well as in the title bar when you are viewing the report on the screen.

b) In the Template Path box, specify the path to the template you want to import. Use the Browse button to help you.

c) To save the custom report in a specific folder in the Personal Reports container, select the folder.

d) Click on the OK button.

Using an Imported Report

As explained above, custom reports are always imported into an enterprise administrator's Personal Reports container. The administrator then has the option of promoting the report to the Public Reports container so that it is available to the entire enterprise. See "Promoting a Report" in the *TS.Census User's Guide*.

Note: Once a custom report has been promoted, it cannot be demoted back to the Personal Reports container.

When you run a custom report, you will not be able to change any settings in the report (for example, on the Grouping, Filtering, or Sorting tabs). Otherwise, the procedure for generating the report is the same as for generating any other TS.Census report. For more details, see "Submitting a Report," "Scheduling a Report" and "Viewing a Report" in the TS.Census User's Guide.

Tip

If you need to change a custom report template, you must edit the template with Crystal Reports and then re-import it to the Personal Reports container. (A report must have a unique name within its folder in TS.Census so either delete the original report or give the report that you are re-importing a different name.)

Problems/Questions:

Please call Tally Systems Corp. Technical Support in the United States at 603-643-8348 or write via e-mail to
Support@TallySystems.com

Customers outside of North America, South America and the Pacific Rim should call Tally Systems Corp. Technical Support in Dublin, Ireland, at +353-1-846-3390 or write via e-mail to Intl.Support@TallySystems.com