



Technical Support

C1887P4

Enclosed files (2):

GMCore.dll	2,445,312 Bytes	02-18-2005	Rsadmin.exe	2,830,336 Bytes	02-18-2005
Maext.dll	221,184 Bytes	02-18-2005	rsserver.exe	188,416 Bytes	02-18-2005
Hfnetchk.exe	1,877,176 Bytes	01-11-2005	Readme.pdf		04-21-2005
Mmndb.dll	385,024 Bytes	02-18-2005			

This patch gets applied to:

- Primary Command Server (PCS)
- Secondary Command Server(s) (SCS)
- Remote Console Machines (RC)
- Relay Server(s) (RS)

To use:

- 1) Stop all Cenergy processes (including agent, server, console, IIS, etc)
 - a) Stop the Cenergy agent process (right click on the tray icon and select unload)
 - b) Stop the Cenergy Server service
 - c) Stop the Cenergy Agent service
 - d) Stop IIS (either by stopping the IIS admin service, or running iisreset /stop from the command line)
- 2) Install GMCore.dll, rsserver.exe, rsadmin.exe, mmndb.dll to the Cenergy Installation folder (by default c:\program files\Tally Systems Corp\Cenergy)
 - a) Backup GMCore.dll, rsserver.exe, rsadmin.exe, mmndb.dll from the Cenergy Installation folder
 - b) Copy the new GMCore.dll, rsserver.exe, rsadmin.exe, mmndb.dll to the Cenergy Installation folder
- 3) Install hfnetchk.exe to the Cenergy Patch Content Bin folder (by default c:\program files\Tally Systems Corp\Cenergy\patch content\bin)
 - a) Backup hfnetchk.exe from the Cenergy Patch Content Bin folder
 - b) Copy the new hfnetchk.exe to the Cenergy Patch Content Bin folder
- 4) Only for PCS and SCS - Install GMCore.dll, mmndb.dll to the Cenergy CGI-BIN folder (by default c:\program files\Cenergy\cgi-bin)
 - a) Backup GMCore.dll, mmndb.dll from the Cenergy CGI-BIN folder
 - b) Copy the new GMCore.dll, mmndb.dll to the Cenergy CGI-BIN folder
- 5) Restart all Cenergy processes
 - a) Start IIS (either by starting the IIS admin service, or running iisreset from the command line)
 - b) Start the Cenergy Server service
 - c) Start the Cenergy Agent process -- executing RSTATE.EXE from the Cenergy Installation folder (by default c:\program files\Tally Systems Corp\Cenergy)8) Deploy the 'Install Patch Components' package to all of your existing machines to install the new patch manager files. *[if not re-deployed the client will not get the new Hfnetchk.exe file, since this file is not updated by the 'update patch content' package]*

Problems/Questions:

Please call Tally Systems Corp. Technical Support in the United States at 603-643-8348 or write via e-mail to Support@TallySystems.com

Customers outside of North America, South America and the Pacific Rim should call Tally Systems Corp. Technical Support in Dublin, Ireland, at +353-1-846-3390 or write via e-mail to Intl.Support@TallySystems.com

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